



FICANEX Services Limited Partnership
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Collabria and FICANEX® Services Partner to Offer PIN Processing on THE EXCHANGE® Network

(Calgary, AB; Oakville, ON – April 18, 2016) – Collabria and FICANEX Services announced today a new partnership that will bring PIN processing and Surcharge-Free Cash Advance capabilities on any ATM on THE EXCHANGE® Network to financial institutions that have partnered with Collabria.

Cardholders of Collabria’s partners will soon enjoy the convenience of self-service and have the ability to update their PIN at any ATM across Canada within THE EXCHANGE® network. This new service will launch in the fall of 2016 and will be available on both Visa® and MasterCard® products offered by Collabria.

“We are very excited about our partnership with FICANEX Services as it will allow all Collabria partners access to a nationwide ATM network for cardholder PIN changes, ultimately providing cardholders a more flexible and enhanced experience,” said Collabria CEO John Dundas. “Through this collaborative effort Collabria has opened up access to THE EXCHANGE® Network, a nationwide ATM network, responding to our credit union partners’ request to support their delivery of a focused and superior member experience.”

Andrew Obee, President & CEO of FICANEX Services said, “We couldn’t be happier to have entered into this partnership with Collabria whereby Member Financial Institutions of THE EXCHANGE® Network who choose a relationship with Collabria for their credit cards can now offer their credit card holders the same convenience and value that they offer their debit card holders. Providing National coverage with ATMs in every province and territory and the opportunity to facilitate savings on both ATM surcharge and interchange is of great value to cardholders and to the financial institutions alike. This new service offering really does highlight the increasing value of THE EXCHANGE® Network to its members.”

About Collabria

Collabria is a unique payment solutions provider created to deliver customized, end-to-end credit card products and services. At its core, what sets Collabria apart is its foundation in partnership, collaboration and responsiveness. With Collabria, you’ll never have to settle for “one size fits all” programs. Instead, Collabria professionals work with you to design solutions built around the exact needs of your financial institution and your customers. For more information, visit www.collabriafinancial.ca.

About FICANEX Services

FICANEX® Services LP is a limited partnership formed under the laws of the Province of British Columbia. FICANEX® manages The Canadian EXCHANGE® Network by licensing entitlement to use the intellectual property associated with the Network. FICANEX® was formed in 2000 to both secure a brand for existing users and increase the scope through new users of THE EXCHANGE® Network in Canada. Representing 173 Financial Institution participants, over 3,300 ATM’s nation wide, and over 5.5 million cardholders, THE EXCHANGE® Network is the second largest financial institution network in the country. More information is available at <http://www.ficanex.ca/>.