

NORTHERN CREDIT UNION LAUNCHES SENDGLOBAL™ TO ENABLE MONEY TRANSFER SERVICE ACCESS FOR OVER 70,000 CARDHOLDERS

tunl.SendGlobal



TORONTO, ON – October 16th, 2019 - **FICANEX**[®] is pleased to announce that Northern Credit Union has successfully launched SendGlobal. The mobile app, fully customized to fit Northern's brand, was added to the Apple App Store and Google Play Store last week. As a member of the second wave of clients to initiate the SendGlobal project, Northern Credit Union has successfully enabled money transfer service access for upwards of 70,000 Canadian cardholders who can now send money to friends and family in over 80 countries around the world, directly from their bank account.

Using the existing payment rails that support **THE EXCHANGE**[®] Network's surcharge-free national ATM network, also owned and operated by FICANEX, **SendGlobal** plugs directly into members' bank accounts and allows them to send money to recipients in a variety of ways, including cash pick-up at over 145,000 locations globally, directly to their bank account, or cash delivery.

Northern Credit Union is the first of four financial institutions to go live from a group that includes Coastal Community, YNCU, and G&F Financial Group. All four credit unions are on the same banking system platform and have worked collectively with their service provider to complete the development work to support the implementation of this valuable service through the **tunl.**[™] platform.

"We have been a proud champion of this group of four credit unions since day one and we are excited to be offering this new service to our members. SendGlobal embodies the very essence of innovation, which is enabling Northern to continue to be responsive to the diverse needs of our members. We are very pleased that our partners at FICANEX were able to make this service available to all credit unions, and we appreciate the team working closely with us to implement the service as quickly as we did," says Richard Adam, CEO of Northern Credit Union. "As the first of the broader group to launch the app, we look forward to seeing the value it will bring to the credit union landscape as other organizations continue to roll out the service."

"I am thrilled with Northern Credit Union's launch of SendGlobal and how it bridges the gap that currently exists in the affordable money transfer services market for their cardholders. As a financial institution driven by innovation, it has been a privilege to watch Northern Credit Union work through the project over the past months, always staying committed to creating the best possible experience for its members," said Andrew Obee, President & CEO of FICANEX. "As a champion of the second wave of clients, Northern Credit Union has set the stage for the others and their experience will help guide them through this project," added Mr. Obee.

About FICANEX:

FICANEX consists of FICANEX Services Limited Partnership which owns and operates THE EXCHANGE Network; Canada's largest surcharge-free ATM network, and FICANEX Technology Limited Partnership which developed and supports the tunl. technology platform; providing next-generation digital services for over 170 financial institutions across Canada, allowing them to effectively compete in the digital era of financial services.

For more information please visit:

www.ficanex.ca

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About Northern Credit Union:

Northern Credit Union is a full-service, locally operated financial institution, offering personal and commercial products and services and financial planning expertise to more than 70,000 member shareholders. Serving 31 Ontario communities, Northern is committed to educating members about financial literacy and providing the tools to help members achieve their financial goals. Northern's growth is dependent on our ability to build strong relationships with our current and future members. This includes finding new ways to create value and tools to enhance the member experience in a rapidly evolving E-Commerce environment. For more information, visit northernku.com.

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In Person:

Use our online branch locator <https://www.northernku.com/contact-us/find-locationshours/> to find the one that's nearest to you.